



## Fabco Labour Adjustment Committee

December  
2010

# FABCO PRESS



Local 195

## Christmas Open House

Our Centre will be hosting a Christmas Open house between 9 and 12:30 on December 23<sup>rd</sup>. Stop by for a Tim Hortons coffee and a muffin or grab a sandwich or a snack. There is no cost and no need to register, just come on in and say hello, everyone is welcome. We will be closed that day at 12:30 and will re open December 27<sup>th</sup>.



**WE WOULD LIKE TO WISH YOU A VERY MERRY CHRISTMAS AND NEW YEAR!  
OUR CHRISTMAS HOURS ARE AS FOLLOWS....**

DECEMBER 23	9 AM to 12:30 PM
DECEMBER 24	CLOSED
DECEMBER 27	CLOSED
DECEMBER 28	OPEN 9 AM to 4 PM
DECEMBER 29	OPEN 9 AM to 4 PM
DECEMBER 30	OPEN 9 AM to 4 PM
DECEMBER 31	CLOSED
JANUARY 3	OPEN 9 AM to 4 PM

## Chrysler Hirings

There have been a lot of rumblings about the possibility that Chrysler may hire some of our workers. The current situation is as follows. Chrysler now has a complete seniority list, in order of seniority along with contact information with which to work from. They have indicated that they may hire 20 or so people from the Martinrea Fabco group. As of this writing, there have not been any hires, yet we are hopeful that they will begin calling people for interviews again shortly.

## Fabco Claim Secure Benefits

As many of you know, the company began cutting off some of our members benefits a couple of months ago. We have made every effort at every level to resolve this situation without success, in spite of the fact that they have promised us on numerous occasions to 'fix' the problem.

We are now in the process of filing for an expedited arbitration on this matter through the Ministry of Labour. Normally these hearings are done within 30 days of the application, however due to the holidays, we anticipate it might take an additional week or two in order to resolve this. Therefore we expect this will be finalized no later than mid January.

The company has never provided us with a list of people whose benefits have been terminated and therefore we are not clear exactly how many are affected as of today. If you are one of the individuals who have lost their benefits please inform one of the peer helpers at the adjustment committee office to ensure that we have your name on the list.

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## Community Counseling Alliance / A United Way Funded Program

### Women's Anger Resolution

A therapeutic group program for women to enhance their ability to communicate their anger effectively

Professional Facilitator: Nancy Prail (MSW, RSW)  
Duration: 8 week program, 2 hour sessions  
Location: Family Service Windsor-Essex County - 235 Eugenie St. West, Suite 105A Windsor, ON  
Cost: \$20/group session or subsidies available for those who qualify

### The Older Adult and Life Transition

A psychotherapeutic group program for seniors experiencing anxiety, depression and life transition issues

Professional Facilitator: Melanie Dault  
Duration: 6 week program, 2 hour sessions for those 55 yrs and older  
Location: Centres for Seniors - 635 McEwan Ave, Windsor, ON  
Cost: \$20/ group session or subsidies available for those who qualify

### Enhancing Women's Self-Esteem

A therapeutic group program for women to strengthen their self-esteem  
Professional Facilitator: Nancy Prail (MSW, RSW)

Duration: 8 week program, 2 hour sessions  
Location: Family Service Windsor-Essex County - 235 Eugenie St. West, Suite 105A, Windsor, ON  
Cost: \$20/ group session or subsidies available for those who qualify

**PLEASE CALL: (519) 256-1831 to register for pre-group screening appointment**

## Walk-In Counseling Clinic

The Walk-In Counseling Clinic may be of help if you are experiencing issues such as: family conflict, stress, grief, depression, anxiety, relationship issues, separation/divorce issues or abuse. The Walk-In Counseling Clinic provides quick access to professional counseling services and utilizes a Single-Session Brief Therapy format for Individuals, Couples and Families. The Walk-In Counseling Clinic is NOT a crisis service.

- No Appointment Necessary—1 Hour Session
- First Come—First Served Basis—Sign-In Begins Promptly at 12 NOON
- Every Client Leaves With A "Next Steps Plan" To Begin Desired Change
- Fees Based on Household Income—Subsidies Available For Those Who Qualify
- Every Tuesday—12 NOON to 8pm

Family Service  
235 Eugenie St. W. Suite 105A  
Free parking available on site, accessible by bus (Dougal 6)

Strengthening families and individuals in Essex County

For more information contact CMHA-WECEB at 519-254-3426

Funding for this program provided in part by The United Way of Windsor & Essex County through the Community Counseling Alliance (a partnership of Canadian Mental Health Association, Family Service, and Hospice Windsor-Essex Branches).



CANADIAN MENTAL HEALTH ASSOCIATION  
ASSOCIATION CANADIENNE POUR LA SANTE MENTALE  
WINDSOR-ESSEX COUNTY BRANCH

## What's on in December



### Windsor Dance eXperience An Angel Came Down

Dec. 17 & Dec. 18 - An Angel Came Down will be performed Friday, December 17th and Saturday, December 18th at 7:30PM at the Capitol Theatre in the Pentastar Playhouse.

In this endearing family-friendly tale, an angel is sent to earth to discover what "humans cannot touch, but angels' can hold". Her journey

Hours: 7:30 p.m.

Cost: 15.00

Venue: Capitol Theatre, Windsor

juliagalli\_wdx@hotmail.com

www.wdxtheatre.ca

Phone 519-253-2466 for more information.



### Windsor Symphony Orchestra Messiah and More

Dec 17, 2010 - John Morris Russell, Conductor  
WSO Chorus

Handel- Messiah (Part 1)

Instrumentally Speaking - pre-concert talk at 6:55 p.m.

Hours: 11:00 a.m. - 1:30 p.m., 7:30 p.m. - 10:00 p.m.

Cost: 30.00

Venue: Assumption University Chapel, Windsor

www.windsorsymphony.com

Phone 519-973-1238 Ext. 22 for more information.

# EMPLOYMENT QUESTIONS & ANSWERS

## “ASK SUE”

Frequently I hear the same questions over and over. Maybe my answers will be of interest. I may not always have all the answers but I will try to give as complete an answer as possible. If I don't know the answer then I will do my best to find out what other professionals have to say. If you have a question that you wish to see answered in this space feel free to call your Labour Adjustment Committee representative and submit your question.

**QUESTION:** What does it take to do an effective job search in today's labour market?

**ANSWER:**

### 1. Newspaper Ads

Usually the older worker looks at this method of job search as the one they are most familiar with and will automatically start looking at these job ads first. Younger workers know they can find this information and classified job ads on-line at sites such as [www.working.com](http://www.working.com), [www.indeed.ca](http://www.indeed.ca), and [www.workopolis.com](http://www.workopolis.com). In an area of high unemployment like the Windsor area most of the employers post their ads in the Saturday Classified Ads in the Windsor Star.

### 2. Job Search Websites

There are so many of these websites that anyone job searching might find their whole day is spent looking them up on the Internet, but doing this every day is a real waste of job search time. Some additional ones of value besides the ones mentioned above are: [www.jobbank.gc.ca](http://www.jobbank.gc.ca), [www.jobs-emploi.gc.ca](http://www.jobs-emploi.gc.ca), [www.gojobs.gov.on.ca](http://www.gojobs.gov.on.ca), [www.monster.ca](http://www.monster.ca)

***Don't be fooled into thinking that all one needs to do is look for these ads in the newspaper or on-line and your job search is done.*** When the economy is as seriously affected as it is right now and with so many people out there looking for work many employers find they do not need to advertise any of their labour needs.

### 3. Cold Calls

An energetic and assertive job searcher will make phone calls to companies that interest them, to find out if they are accepting resumes. This is what is meant by the term "Cold Call". Employer information can be found through the Yellow Pages or employer directories such as the Manufacturers Directory for Windsor & Essex County (found at all Windsor Libraries and most agencies involved in helping with job search). There are still a large number of employers who advise, they prefer to hire someone who took the time to find out what they do and determined that they have skills to offer the employer. This job searcher isn't waiting for a job to come to them. Don't waste your gas, call first to ensure they will accept your resume.

### 4. Temporary Employment Agencies

Many of the jobs that are listed on-line are posted by third party employers like the temporary employment agencies. A large number of employers locally have found the services offered to them by the temporary employment agencies helpful in keeping down their operational expenses. They also may not be prepared to commit themselves to hiring permanent workers when they aren't certain if they will receive further production contracts in an uncertain economy.

There are a number of reasons of why a temporary employment agency should be considered:

- This service enables the employer to observe a potential employee's work habits and skills prior to entering into a commitment to a formal hiring agreement. The employer can then decide whether to offer a good candidate a permanent position when their temporary contract with the agency has ended (usually varies between 3 and 6 months). Some placement agencies offer permanent placement opportunities as well as temporary placements. Prepare for the appointment with the agency as you would for any job interview.
- Employers are often more willing to take an inexperienced worker through a temporary work contract. This can represent an opportunity for an inexperienced person changing careers or a new course graduate to gain the experience needed to compete in their new career field. Find out about the agency's specializations, typical work assignments and the training that may be available to you.
- Anyone in receipt of regular Employment Insurance may be requested to attend an interview about their job search efforts; they will expect you to have considered the large percentage of job opportunities that are available through the temporary employment agencies. This may also be brought up when an EI claimant is asking to be considered for retraining.

### 5. Read Between the Lines

This is an old expression that is sure to date me, but what it is referring to is, do you watch for newspaper articles about new company expansions or openings that might offer a new job opportunity? Again, don't wait until they have to advertise openings. Call the main office or headquarters and find out if or when they expect to be accepting resumes. If you would really like to work there, you will make that call. Did you notice the picture in the paper recently of the people involved in ground breaking ceremony for the construction of a Green Shield building expansion? In the picture were two people from The Rosati Group Construction company. If you are looking for construction work, you should have been on the phone to this company. If you have medical knowledge and good computer skills then you should be finding out when Green Shield will start accepting resumes.

### 6. Networking

I'm sure most of you have heard the expression "It's who you know, not what you know". Keep in touch with former co-workers and let family, friends and other acquaintances know that you are available. They may know of someone hiring and be willing to provide an introduction or present your resume and a recommendation to their Human Resource Manager. If you had a recommendation from a former employer perhaps they are hiring again or know someone who is.

Using all of the above methods constitutes an effective and thorough job search. Some people feel they don't know enough people in business so they do volunteer work that keeps them active in the community and expands their network of contacts. Community service also looks very good on your resume and helps keep you from becoming housebound.



YOUR LINK TO COMMUNITY INFORMATION AND REFERRAL

Call 211. Alternate: (519) 258-0247 TTY: 1-866-488-9311  
or visit: [www.211windsorsex.ca](http://www.211windsorsex.ca)

# Contact Information

## Assessment Centre Workshops

### 1. S.M.A.R.T. Career Decision Making Workshop

A workshop that provides individuals with information and strategies to identify a realistic career path and develop a plan to achieve that goal.

**Dates:** Dec. 08 – 9:00 am  
Dec. 21 – 9:00 am

### 2. Labour Market Information – Strongest Link to Employment

A workshop that offers individuals an opportunity to learn how labour market information can assist in career planning and job searching as well as tools to effectively gather relevant information.

**Dates:** Dec. 07 – 9:15 am

### 3. Resume Workshop

The session provides individuals the tools necessary to develop a variety of resume formats and cover letters as well as developing resumes to meet the specific job ad

**Dates:** Dec. 21 – 9:00 am

### 4. Understanding Interviews

A workshop that introduces participants to effective strategies to deal with a variety of interview scenarios and opportunities to practice interview skills

**Dates:** Dec. 15 – 9:15 am

### 5. Job Search – Thinking Outside the Box

A workshop designed to provide individuals an opportunity to learn a variety of non-traditional methods to job searching

**Dates:** Dec. 14 – 1:00 pm

### Job Finding Club

A six week supportive opportunity for individuals to develop a strategic job search plan and obtain weekly support from their peers. The experience is designed to enhance motivation and increase the participant's opportunity for success. In order to be referred to this group, the client must have completed an employment assessment and identify job search readiness. This activity is offered based on client need rather than a set workshop schedule.

## FABCO Adjustment Committee

- 1801 Walker Road,  
Windsor, N8W 3P3
- Tel: 519-256-2424
- Fax: 519-977-9076
- E-Mail Address  
fabcoadjustment@yahoo.ca
- Chairperson:  
Ken Maheux
- Employment Counselor:  
Sue Kelsh
- Advisor:  
John Toth
- Peer Helper:  
Gerald Peeler  
Chris Yoell  
John Grant  
Rob Kennedy

## Training Courses

If you are interested in the following training programs  
please contact us @ 519-256-4597

Forklift Truck  
Recertification



Safe Food Handling



Smart Serve

WHMIS



First Aid & CPR

**THIS ADJUSTMENT  
COMMITTEE IS MADE  
POSSIBLE THROUGH  
FUNDING FROM THE  
PROVINCE OF ONTARIO**

## Financial Assistance



Call 211  
Alternate: 519-258-0247  
Toll-free: 1-866-686-0045  
TTY: 1-866-488-9311  
E-mail: [info@211windsorsex.ca](mailto:info@211windsorsex.ca)  
Website: [www.211windsorsex.ca](http://www.211windsorsex.ca)

## YOUR LINK TO COMMUNITY INFORMATION AND REFERRAL

March 2010 Edition

### CHILD CARE SUBSIDY

Housing and Children's Services  
400 City Hall Sq E, Windsor .....(519) 255-5200  
215 Talbot St E, Leamington .....(519) 322-3500

Hours: Monday - Friday 8:30am - 4:30pm

#### Child Care Subsidy

Assistance with the cost of child care is available to families who are financially eligible in many child care centres. Call 211 to start the application process.

### DISABILITY BENEFITS

Ministry of Community and Social Services  
270 Erie St E, Windsor .....(519) 254-1651

Hours: Monday - Friday 8:30am - 5:00pm

#### ODSP (Ontario Disability Support Program)

Income support program for people with disabilities who are in financial need.

#### SSAH (Special Services at Home)

In home support program for adults and children with developmental disabilities who are living at home with their families.

#### ACSD (Assistance for Children with Severe Disabilities)

Income support program for children 17 years of age and under with extra-ordinary costs in caring for a child with a severe functional loss such as walking, self-feeding, dressing, personal and hygiene.

### EDUCATION

Association of Universities and Colleges of Canada  
350 Albert St, Ottawa .....(613) 563-1236

#### Scholarship Fund for Disabled Students

Provides scholarships for disabled persons beginning or already enrolled in university leading to a first degree.  
<http://www.aucc.ca>

Ministry of Community and Social Services  
270 Erie St E, Windsor .....(519) 254-1651

Hours: Monday - Friday 8:30am - 5:00pm

#### ODSP (Ontario Disability Support Program)

#### Employment Support Program

Employment support program that assists individuals in becoming employable and self-supporting

Ministry of Training Colleges and Universities  
St. Clair College Campus .....(519) 972-2718  
University of Windsor .....(519) 253-3000 ext 3300

#### OSAP (Ontario Student Assistance Program)

Financial assistance loans, scholarships or grants to Ontario students studying at colleges and universities. Applications can be picked up at the University of Windsor and St. Clair College campuses or apply on-line at <http://osap.gov.on.ca/>

### EMPLOYMENT INSURANCE

Service Canada  
400 City Hall Sq E, Windsor ..... 1-800-277-9914  
215 Talbot St E, Leamington ..... 1-800-277-9914

Hours: Monday - Friday 8:30am - 4:00pm (Walk-in)  
Monday - Friday 7:30am - 5:00pm (Telephone)

#### EI (Employment Insurance)

Financial benefits to employed persons who have an interruption of earnings due to shortage of work, illness, injury, pregnancy, adoption and compassionate care benefits.

### EMERGENCY FINANCIAL ASSISTANCE

Contact 211, (519) 258-0247 or 1-866-686-0045 to find a representative in your area for the programs below. Other sources may be available through organizations, churches and service clubs.

#### Winter Warmth

Emergency assistance program to a maximum of \$450, for those experiencing financial difficulties and in receipt of a notice of termination of heat and energy. Offer workshops to educate consumers on how to conserve.

#### Keep the Heat

Emergency assistance program to a maximum of \$1000, for those experiencing financial difficulties and in receipt of a notice of termination of heat and energy.

Housing and Children Services  
400 City Hall Sq E, Windsor .....(519) 255-5302  
215 Talbot St E, Leamington .....(519) 322-3500

Hours: Monday - Friday 8:30am - 4:30pm

#### Rent Bank

Emergency assistance program that assists persons and families of low incomes who are in imminent danger of eviction due to rental or utility arrears.

### FINANCIAL COUNSELLING

Financial Fitness Centre  
420 Devonshire Rd, Windsor .....(519) 258-2030  
601 Sandwich St S, Amherstburg .....(519) 258-2030  
215 Talbot St, Leamington .....(519) 258-2030

Hours: Monday - Friday 8:30am -12:00pm; 1:00 pm - 4:30pm and Tuesday 5:00 - 7:00pm

#### Credit Counselling Services

Confidential credit counselling at low or no cost, budgeting, and debt management.

### FORM FILLING ASSISTANCE

Assistance is provided to individuals filling out forms, such as Old Age Security, Canada Pension, Employment Insurance, Ontario Health Insurance, Birth Certificate, Passport, Housing and Income Tax (for persons with low income) for the following locations.

#### Windsor Locations:

Citizen Advocacy  
235 Eugenie St W, Suite 105A  
Hours: Tuesday 10:00am - 4:00pm; Thursday noon - 5:00pm

Multicultural Council (Downtown)  
244 Janette  
Hours: Tuesday 10:00am - 4:00pm; Thursday noon - 6:00pm

Multicultural Council (East)  
7651 Tecumseh Rd E  
Hours: Tuesday 10:00am - 4:00pm; Thursday noon - 6:00pm

Windsor Public Library (Bridgeview)  
1295 Campbell  
Hours: Tuesday 10:00am - 4:00pm; Thursday noon - 6:00pm

Windsor Public Library (Central Branch)  
850 Ouellette Ave  
Hours: Tuesday 10:00am - 4:00pm; Thursday noon - 6:00pm

Windsor Public Library (Sandwich)  
3312 Sandwich St  
Hours: Tuesday 1:00pm - 4:00pm; Thursday noon - 6:00pm

#### Essex County Locations:

Amherstburg Community Services  
607 Sandwich St S, Amherstburg .....(519) 736-5471  
Hours: Monday 9:00am - noon, 1:00pm - 6:00pm;  
Tuesday/Friday 9:00am - noon, 1:00pm - 4:00pm

Essex Community Services  
35 Victoria Ave, Unit 7, Essex .....(519) 776-4966  
Hours: Monday - Thursday 8:30am - 11:30am, 12:30 - 4:00pm; Friday 8:30am -11:30am, 12:30pm - 2:00pm

Lakeshore Community Services  
571 Notre Dame St, Unit B, Belle River ....(519) 728-1435  
Hours: Monday - Friday 8:30am - 4:30pm

South Essex Community Council  
215 Talbot St E, Leamington .....(519) 326-8629  
Hours: Monday-Friday 8:30am - 4:30pm

### LEGAL SERVICES

Legal Aid Ontario  
185 City Hall Sq, Windsor .....(519) 255-7822  
Hours: Monday - Friday 8:30am - 4:00pm

Legal Certificate  
Provides financial assistance in the form of a Legal Aid Certificate to eligible applicants who need to retain a lawyer, but cannot afford one.

Legal Assistance of Windsor.  
85 Pitt St E, Windsor .....(519) 256-7831  
Hours: Monday - Friday 8:30am - 4:30pm

Community Legal Clinic  
Provides legal assistance to those who do not qualify for a Legal Aid Certificate but whose problems fall within financial and case-type criteria.

## LEGAL SERVICES (CONTINUED)

University of Windsor Mediation Services  
450 Pelissier St, Windsor ..... (519) 971-3156  
Hours: Monday - Friday 9:00am - 4:30pm

### Dispute resolution service

Free mediation services for resolving such issues such as landlord, tenant and neighbour disputes, personal debt, real estate, interpersonal disputes and small claims matters performed by law students under supervision.

## MEDICAL/DENTAL

Jennifer Ashleigh Children's Charity  
10800 Concession 5, Uxbridge.....(905) 852-1799  
Hours: Monday - Friday 9:00am - 5:00pm

### Assists children with a serious illness

Emergency financial relief for caregiver support, educational instruction, specially adapted computers, recreational activities, therapy

Kidney Foundation of Canada, Windsor and District Chapter  
300 Tecumseh Rd E, Ste 330, Windsor....(519) 977-9211  
Hours: Monday - Friday 8:30am - 4:30pm;  
Jul 1-Labour Day Friday 8:30am - 12:30pm

### Public education and awareness

Promotes organ donation and referrals to community services including social events for patients and their families, emergency financial assistance, recreational summer camp with on site dialysis treatments, patient advocacy and peer support programs

Lions Club, Windsor Downtown  
230 Strabane Ave, Windsor.....(519) 972-6389  
Hours: Monday - Friday 9:00am - 4:00pm

### Gift of Sight Program

Eye glass program to purchase glasses for the needy. Used eye glasses are also collected and sent overseas.

Ministry of Health and Long Term Care  
Toronto .....1-800-268-6021  
Hours: Monday - Friday 8:30am - 5:00pm

### Assistive Devices Program

Contributes to the cost of selected and prescribed equipment and supplies for Ontario residents, including prosthesis, orthopedic braces, wheelchairs, hearing aids, and oxygen.

Ministry of Health and Long Term Care  
400 City Hall Sq E, Windsor .....(519) 973-1385  
Hours: Monday - Friday 8:30am - 5:00pm

### OHIP (Ontario Health Insurance Plan)

Health benefits office that provides health benefits and health coverage while in hospital, chronic and extended care coverage, insurance for pre-approved medical procedures while in hospital and surgical dental procedures. Application for OHIP card is also available.

## MEDICAL/DENTAL (CONTINUED)

Ministry of Health and Long Term Care  
Toronto .....1-800-575-5386  
Hours: Monday - Friday 8:00am - 4:00pm

### Trillium Drug Program

Financial assistance to cover the costs of prescription drugs for individuals in Ontario whose costs are high relative to their income. This program is not available to individuals on Social Assistance or seniors on The Drug Benefit Program.

Ontario Federation of Cerebral Palsy  
Toronto .....1-877-244-9686

Hours: Monday - Friday 8:30am - 4:30pm

### Assistive Devices Funding Program

Funding to assist with the purchase of communication and writing aids, enteral feeding equipment, orthotic devices, respiratory equipment, wheelchairs, ambulation, bathing and washroom aids.

Ontario March of Dimes  
London.....1-866-331-3463  
Home/Vehicle Modifications: 1-877-369-4867  
Assistive Devices Program: 1-866-765-7237  
Recycle Rental Equipment Program: 1-866-765-7237

Hours: Monday - Friday 8:30am - 4:30pm

### Assistive Devices/Home and Vehicle Modification Program

Coordinating agency for all persons with physical disabilities, services include Assistive Devices Program, Home & Vehicle Modification Program, Recycle Rental Equipment Program.

Teen Health Centre  
1585 Ouellette Ave, Windsor ..... (519) 253-8481

Hours: Monday, Thursday 9:00am - 6:00pm; Tuesday, Wednesday 9:00am - 8:00pm; Friday 9:00am - 5:00pm

### Medical Nursing Services

provides health assessment, prenatal and postnatal care, sexually transmitted disease testing, unplanned pregnancy counselling and information on sex, depression and eating disorders

Teen Health Centre  
711 Pelissier St, Unit 4, Windsor ..... (519) 252-3777  
Hours: Monday, Tuesday, Thursday, Friday 9:30am - 5:00pm

### Street Health Program

Primary health care clinic for people who are homeless and at risk of homelessness including part time foot care clinic. provide advocacy, support, referrals to community resources and outreach programs. ID assistance in obtaining Ontario health card, birth certificate and social insurance number.

Windsor Essex-County Health Unit  
1005 Ouellette Ave, Windsor ..... (519) 258-2146  
Hours: Monday - Friday 8:30am - 12noon; 1:00pm - 4:30pm



Windsor-Essex

211 is an easy-to-remember three-digit phone number providing free information about community, social, health and government services.  
211 is available daily, 24 hours a day.

## Children's Community Health Dental Program

Dental screening clinic, oral hygiene lessons, treatment and preventive services for children from birth to grade 8 who are eligible for the Children In Need Of Treatment program (CINOT)

Social Services Department,  
400 City Hall Sq E, Windsor..... (519) 255-5200  
215 Talbot St E, Leamington..... (519) 322-3500

Hours: Monday - Friday 8:30am - 4:30pm

### Ontario Works

Health-Related Benefits may include dentures, emergency dental services, eyeglasses, special diet allowance, health care supplies, medical transportation funds, prosthetic devices, funerals and burials as funds are available when meeting eligibility requirements

## SENIOR'S PENSION AND CANADA PENSION PLAN

Service Canada  
400 City Hall Sq E, Windsor.....1-800-277-9914  
215 Talbot St E, Leamington.....1-800-277-9914

Hours: Monday - Friday 8:30am - 4:00pm (Walk-in)  
Monday - Friday 7:30am - 5:00pm (Telephone)

### CPP (Canada Pension Plan)

Monthly disability pension for those who become disabled before reaching 65 years.

### OAS (Old Age Security Pension)

is available to individuals 65 and over who meet residency requirements.

### GIS (Guaranteed Income Supplement)

is added to OAS cheques for those with limited income.

### Allowance and/or Allowance for Survivors

is available to an eligible spouse/widow/widower (60-64) of a pensioner who is or did receive OAS & GIS.

### Canada Pension Retirement

Benefits are available at age 60 and Disability benefits are available to individuals who have contributed to Canada Pension and who have a long term disability.

## SOCIAL ASSISTANCE

Social Services Department,  
400 City Hall Sq E, Windsor..... (519) 255-5200  
215 Talbot St E, Leamington..... (519) 322-3500

Hours: Monday - Friday 8:30am - 4:30pm

### Ontario Works

provides financial assistance to eligible participants for items of basic and special needs, other popular names include, Welfare, Student Welfare or Mother's Allowance.

## TAX CREDITS AND BENEFITS

Canada Revenue Agency  
185 Ouellette Ave, Windsor .....1-800-959-8281  
CTB: 1-800-387-1193  
GST/UCCB: 1-800-959-8281

Hours: Monday - Friday 8:15am - 5:00pm

## WORKER'S COMPENSATION

WSIB (Workplace Safety and Insurance Board)  
2485 Ouellette Ave, Windsor .....(519) 966-0660  
Hours: Monday - Friday 8:30am - 4:30pm

### Disability Benefits

compensation, medical aid, rehabilitation services and pension for Ontario employees injured in work-related accidents only.